

GrantSolutions FY2021 AT A GLANCE

The growing Partner base and critical COVID-19 response efforts led to the greatest grant award volume in GrantSolutions history.



\$204B+

AWARD AMOUNT



117,000+

AWARD ACTIONS

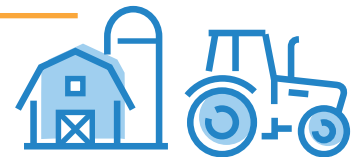


39

PARTNER ORGANIZATIONS

Reducing Recipient Burden

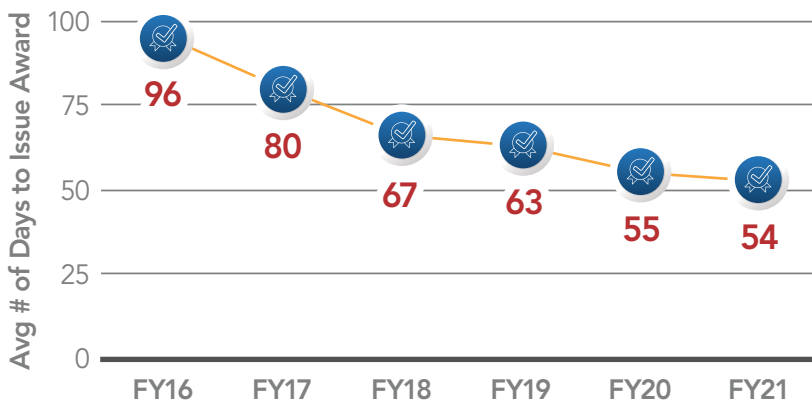
- GrantSolutions delivered a mission-specific application portal in a month to support the **USDA Agricultural Marketing Service's Pandemic Response and Safety Grant program**, using a streamlined process.
- GrantSolutions launched an **integration with Login.gov**, simplifying the account management process so that users can use their Login.gov account for GrantSolutions.



 **LOGIN.GOV**

Providing Real Results

Average Number of Days to Issue an Award



Faster Awards:

42% reduction over the past 6 years means money into communities **40 days sooner**.



Shift to Higher Value Work:

60% reduction in risk assessment time, thanks to **AI-powered risk management**, allowing more time on higher-value work.

COVID Response

GrantSolutions continued to provide critical support for the international response to the pandemic.



\$54B
IN COVID FUNDING

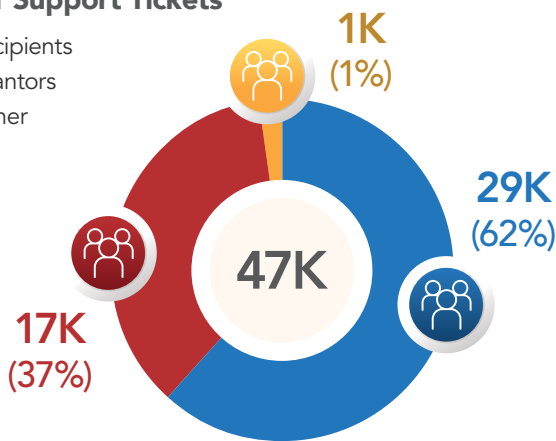


20,700+
AWARDS ISSUED

Outstanding Customer Service

FY21 Support Tickets

- Recipients
- Grantors
- Other



4.5
AVERAGE CUSTOMER
SATISFACTION SCORE



40+
TRAININGS AND
WEBINARS HOSTED

Onboarding

- > Completed **USDA-AMS onboarding**
- > Completed **DOI onboarding**



\$3.5B+
AWARD AMOUNT



21,900+
AWARDS ISSUED

Focusing on Program Outcomes

- > The new **Performance Progress Report feature** enables Recipients to upload their progress reports.
- > The Program Office can easily track and manage due dates, report frequency, and approve or return reports with comments in one structured location.

Continued Reliability and Security

- > GrantSolutions continued to provide users a **secure and reliable experience**, with best-in-class system availability in a 100% FedRamp Cloud environment.



99.97%
SYSTEM AVAILABILITY



100%
CLOUD BASED